

POLICY for Lifeguard Certification, Lifeguard Recertification, and Lifeguard Instructor Certification Classes

Registration & Payment

- Full payment is required prior to the start of class to secure a spot.
- Registration is available online only.

Refunds & Credits

- Refunds are NOT offered except as outlined below:
 - **Full Refund:** Withdrawals made more than 21 days before the class start date, or for documented medical reasons.
 - **50% Credit:** Withdrawals made fewer than 21 days before the class start date.
- **NO Refund or Credit will be given** in the following situations:
 - Once a class has started.
 - If the participant fails the required swimming skills test.
 - Cancellations within 48 hours of a scheduled class, unless a valid medical excuse from a licensed physician is provided.

Transfers & Attendance

- Transfers requested with less than 24 hours' notice are considered a no-show and require repurchase of the class, if available.
- Participants who do not complete required prerequisites may transfer to a future class, space permitting.

Course Completion & Conduct

- Discounted rates are not offered for participants retaking a class.
- Cheating or inappropriate behavior will result in immediate dismissal without refund or certification.

Class Changes

- Triangle Aquatic Center reserves the right to cancel or combine classes due to enrollment levels, including combining certification and re-certification classes.

Policy last updated: January 10, 2026

Triangle Aquatic Center reserves the right to update these policies at any time.